What’s New??

What’s new with SAGE?
Summer-August 2019

1. **Copy and Paste in Notes.** As of now, SAGE users will be able to copy and paste out of the “Notes” function in SAGE. This was a widely requested feature and a common issue users had with SAGE. Early summer we had a campus visit from our Starfish/SAGE team and we were able to get this feature added at the time of the visit. Please give it a try!

2. **Updates from Hobson’s Summer Institute:** Julia and I had to opportunity to attend the Hobson’s Summer Institute. For those of you who are not aware, Hobson’s is the owner of Starfish, which we named SAGE, and they host a conference each summer. This year, they announced some exciting new enhancements and features that are in production and they are hoping will be out in SAGE in the coming months. We will send an update when these features are up and running in SAGE.
   1. **Updates to Kiosk:** Hobson’s will be updating the way we are able to use the Kiosk. One of the changes will allow students to “swipe out” so that those using this feature are better able to track exactly how long a student was actually in your office and other information like that. We currently have two offices using Kiosk and are excited about how this feature can work for more of our units in the future. If your office is interested in trying the Kiosk Feature for student appointment and walk-in check ins, please let us know!
   2. **Select All Feature:** Once this is in place, SAGE users will be able to hit “select all” when on the students page and actually have it select ALL of the students, not just what is on the page. This is very exciting and should help with our workflows. NOTE: Unfortunately, this is still in the Starfish testing phase, and is projected to go into production in spring 2020. As soon as it is live in SAGE, we will let you know!

3. **Tracking Item Update:** Julia and I got much feedback about how advisors wished that they did not have to scroll through such a long list of many tracking items when they go to place a flag, to-do, kudos, or referral on a student. Since there is no way (as of now) to search in tracking items, we decided to do something a little different and change the viewing permissions for the tracking items. Now each unit will be using a school/college specific primary advisor role and that will correspond with tracking items each advisor is able to see. This has hopefully helped shorten the list of tracking items advisors must scroll through. If you find you need a tracking item that you cannot currently see, please let me know! I changed the tracking items based on input I got from coordinators and also my best guess based on the names of tracking items in the system.

4. **Re-implementation and optimization in SAGE:** Our SAGE team is currently going through a re-implementation and optimization of SAGE. We are working closely with our new project team at Hobson’s to make sure we are using SAGE in the best possible and most effective way. Julia and I are in constant communication with our Project Coordinator and are working through different features and how we can best use SAGE for UGA. We are hoping to have any
changes go into production in Spring of 2020. This process will hopefully help our SAGE users use SAGE in the best way and help us optimize the way we are using the product. Stay tuned for exciting updates that we will share along the way as well as campus partners that will be joining us in SAGE to continue to open the lines of communication for our students. NOTE: Each school/college/unit has a representative on our SAGE Users Group, so if you have ideas, comments, or questions related to this process, please feel free to send those through your unit’s SAGE Users Group rep!

5. **Compass Account**: In order to stay up to date on SAGE as well as have input on Feature Requests and suggestions, you will need a Compass Account. This is an account that Hobson’s uses to communicate with Starfish (SAGE) users. This is where all feature requests are housed and where you can “up vote” them so that the production team will be able to take a look and consider the implementation. To find more information on a Compass Account and how to obtain one, please visit our [FAQ page](#) on the SAGE landing page.