What’s new with SAGE?
September 2019

1. **Success Plans: Coming Soon!** Success Plans are a new-to-UGA SAGE feature that will allow advisors and other non-student users to assign a Success Plan to a student (or group of students). A Success Plan is essentially a group of pre-selected, related tracking items (to-dos, referrals, etc.) geared to help them succeed or achieve a goal. Example: A graduation advisor could place a “Graduation Success Plan” on each of their assigned students as they approach graduation milestones. This version of the Success Plan would combine multiple to-dos and referrals related to preparing for graduation into one pre-created list. Although each Success Plan will contain a certain number of pre-selected tracking items based on the student population or goal, Success Plans can also be individually customized by the advisor/user before assigning to a student. This means that you could add or remove tracking items from the Success Plan as appropriate to the student at hand. Success Plans also allow you to assign due dates/timelines to each tracking item, which then generate reminders to the student at the appropriate time. We have a small group of users who work directly with student success and retention piloting this feature for us, and we are excited about hopefully launching it more widely in 2020!

2. **Student Photos in SAGE**: Julia and I have been working closely with our SAGE IT team and have received confirmation that we are closer than ever to having student photos in SAGE. The team is in the last leg of security testing and photos should be in SAGE soon! We will keep you all updated on when the photos make it into SAGE. Thanks to Dave, Gio, Prince, and Robert for working so diligently on getting these student photos into SAGE for us!

3. **Faculty Liaisons**: As part of our SAGE re-implementation, and with Dr. Naomi Norman’s help, we have begun working with a couple of great faculty members who are enthusiastic and passionate about student success to hopefully promote future faculty engagement in SAGE. We are very excited to have them on board and look forward to a fruitful partnership. We hope to have more information about wider faculty usage later this year.

4. **“Referral Restricted” Tracking Item/Appointment Type Update**: After some feedback provided by some of our SAGE Users, we have decided to change the name of Referral Restricted Advising Appointments to something less harsh/confusing to students. We have not settled on a name yet, so please feel free to send us suggestions. We would love to hear them! You are welcome to email them to me (Ashley.whitten@uga.edu) directly or to the SAGE email account at sage@uga.edu. You are also welcome to send them via your SAGE Users Group Representative, if you prefer.
5. **Changing your title in SAGE:** With the help of our SAGE/Starfish consultant, Michelle, we have found out that you are able to change your own title in SAGE. This is the title a student sees when you are in their success network. This is a very very helpful feature and we STRONGLY encourage you to change your visible title to something that will make the most sense to your students! For example, if your current title is the same as your SAGE role (i.e., “Primary Advisor”) but you actually advise for a specific major(s), you may consider changing it to “(Major) Academic Advisor”, etc.

To change your title in SAGE, please follow these steps:

1. Open SAGE and click on the three horizontal lines in the upper left-hand corner

2. Click on the down arrow by your name

3. Click on Institutional Profile

4. Type your preferred title in the Title section right under “log in page”

**REMINDERS FROM LAST MONTH:**

6. **Re-Implementation and Optimization in SAGE:** Our SAGE team is currently going through a re-implementation and optimization of SAGE. We are working closely with our new project team at Hobson’s to make sure we are using SAGE in the best possible and most effective way. Julia and I are in constant communication with our Project Coordinator to work through different features and how we can best use SAGE for UGA. We are hoping to have any changes go into production in 2020. This process will hopefully improve the user experience for SAGE users and students, help us optimize the way we are using the product to get the most useful data, and ultimately support our institutional goals for supporting students. Stay tuned for exciting updates that we will share along the way as well as campus partners that will be joining us in SAGE to continue to open the lines of communication for our students. NOTE: Each school/college/unit has a representative on our SAGE Users Group, so if you have ideas, comments, or questions related to this process, please feel free to send those through your unit’s SAGE Users Group rep!

7. **Compass Account:** In order to stay up to date on SAGE as well as have input on Feature Requests and suggestions, you will need a Compass Account. This is an account that Hobson’s uses to communicate with Starfish (SAGE) users. This is where all feature requests are housed and where you can “up vote” them so that the production team will be able to take a look and consider the implementation.
To find more information on a Compass Account and how to obtain one, please visit our [FAQ page](#) on the SAGE landing page.