AACC Agenda

August 26, 2022

Partners & Members – 10am - 10:30am

• Introductions: Who you are and how you interact with advisors

Julia Butler-Mayes	Office of Instruction, Director of Academic Advising Services		
Mike Merva	AACC Chair Franklin College, Coordinator of Lower-Division Academic Advising		
Katherine Field	AACC Large College Representative Franklin College, Coordinator of Transfer Academic Services		
Misha Boyd	AACC Small College Representative Odom School of Ecology, Academic Advisor		
Ali Gerlach	Exploratory Center, Assistant Coordinator + Lead Advisor		
Alyssa Yuhouse	College of Engineering, <i>Academic Advisor</i> (sitting in for Jaime Caperton) Jamie Caperton: College of Engineering, <i>Academic Advisor</i>		
Amber Juncker	College of Engineering, Director of Engagement _ Recruitment		
Annelise Norman *	Experiential Learning, Scholarships + Public Relations Coordinator (sitting in for Kay Stanton) Kay Stanton: Experiential Learning, Senior Coordinator of Experiential Learning Programs		
Cindy Schulman	Exploratory Center, Assistant Coordinator + Transfer Advisor		
Crystal Cooper	College of Public Health, Academic Advisor AACC Chair of Networking Committee		
Glada Horvat	UGA Athletics, Senior Associate Athletic Director - Academics & Eligibility		
Greg Kline	Franklin College, Graduate Certification Office Coordinator, Academic Advisor		
Heather McEachern	College of Public Health, Undergraduate Student Services Director		
Heather Smith	Morehead Honors College, Academic Advisor		
Helen Mahany	Grady College, <i>Double Dawgs Academic Advisor</i> (sitting in for Brittney Minor) Brittney Minor: Grady College, <i>Director of Undergraduate Services</i>		
Jason Booth	Terry College of Business, Academic Advisor		
Jennifer Eberhart	Exploratory Center, Coordinator		
Jennifer Patrick	Franklin College, Coordinator of Student Academic Services		
Justin Burnley	Career Center, Assistant Director of Career Exploration Connection: Advisors are the number one referral to the Career Center		
Kelly King	College of Agricultural and Environmental Sciences, Director of Academic Advising		
Kevin James	School of Public and International Affairs, Academic Advisor + Graduation Coordinator		
Laura Clark	Terry College of Business, Director of the Office of Undergraduate Programs		
Laurie Zielinkski	College of Education, Co-Director of Undergraduate Advising		
Litashia Carter	Office of Instruction, Coordinator of Transfer Advising Services		
Maggie Blanton	Division of Academic Enhancement, Assistant Director for Services <u>Connection:</u> partners with advisors for academic coaching, Connect + Complete, etc.		
Mandy Branch	Office of Student Financial Aid, Outreach Coordinator		

	Connection: works with advisors to see if courses meet financial aid requirements	
Martha DeHart	College of Environment and Design, Academic Advisor	
Matt Head	Warnell School of Forestry and Natural Resources, Academic Manager	
Melissa Garber	College of Family and Consumer Sciences, Assistant Director of the Student Success + Advising Center	
Nic Laconico	Director of New Student Orientation <u>Connection:</u> works with advisors to prepare for student needs for orientation sessions	
Paul Welch	School of Public and International Affairs, Director of Student Affairs	
Rhonda Kilpatrick	UGA Athletics, Associate Athletic Director - Academics and Eligibility Connection: works with advisors on student athlete requirements, like NCAA documentation	
Samantha Adair	Student Care + Outreach, Case Manager Connection: receives reported concerns from advisors, works with advisor for DCT meetings	
Sarah Kessler	Office of the Registrar, Associate Registrar	
Shane Pruitt	College of Pharmacy, Director of Recruitment and Undergraduate Advising	
Steven Honea	Morehead Honors College, Lead Academic Advisor	
Whitney Jones	College of Agricultural and Environmental Sciences, Academic Advisor AACC Chair of Communication Committee	

- Orientation Updates (Nic Laconico)
- Orientation team would like to extend a big THANK YOU to advisors for all of the hard work this summer
- Nic is currently planning to send out a feedback survey to collect advisor experiences from this summer
 - The goal is to see preference on how advising should be conducted (given there is a choice)
- Winter Orientation
 - Transfer advising dates should be released within the next week
 - The Orientation team is currently looking to see how big the incoming class is to determine start date
 - As of right now, transfer advising will not be in person this winter (will continue to be online)
- Registrar's Updates (Sarah Kessler)
 - Mike plans to follow up with Sarah Kessler later due to the Zoom meeting technical issues
 - Questions to be asked:
 - Does the Office of the Registrar plan on resuming RAC meetings?
 - Would it be okay to include Registrar Updates as a standing item on our meeting agenda?
- Campus Partner Office Announcements
- Experiential Learning (Annelise Norman)
 - EL Scholarship Applications
 - Open Now
 - Deadline: October 17
 - Details
 - Students can receive funding for study abroad, academic programs, etc if they meet the EL requirements
 - If you need more information, email Annelise (<u>anorm94@uga.edu</u>)

- Question: What should an advisor tell a student if they know they plan to study abroad but don't know what program they'd like to do by the Fall application deadline?
 - Answer: There are two options for summer funding + students can apply during the Spring application!
 - Fall application cycle is for spring programs + Maymester + summer programs
 - Spring application cycle is for Maymester + summer programs + fall programs
 - Spring application cycle opens in January and closes in Feb
 - There isn't a disadvantage for those applying during the spring cycle
 - Request: Could there be a note on the website to include both cycle application deadlines so that students could be aware of a later opportunity to apply for funding?
- Question: What is the turnaround time for these students to be notified?
 - Typically, students will have an answer within 4-5 weeks after the application cycle deadline
 - For Fall, students should know by Thanksgiving whether their application was accepted or rejected
 - This should allow the money to be in the student account by the time the spring program begins
- Division of Academic Enhancement (Maggie Blanton)
 - Degree Completion Team (DCT) Updates
 - There are been 5 meeting so far
 - Feedback: "totally transformative," "can't imagine a student leaving one of these meetings without thinking about the university caring about them"
 - These meetings seem to be working because all parties have all the key information
 - Example in a recent case, without the DCT meeting a student would have been
 dropped for non-payment and would have been in same academic situation with a loss of
 instructional time. Instead the student was able to stay in the courses + SCO is working
 with them to find financial help for payment
 - DCT Forms
 - Matt Head has created a form that includes all the important information an advisor could need to be prepared for the DCT meeting in one place (academic program, interests, academic history, grades below C, current schedule, courses remaining until graduation, GPA needed, withdrawal policy, etc.)
 - Question: When will the intake forms be completed?
 - Answer: SCO is currently working on these, but Sam doesn't have any updates as of right now
 - Question: Is there any repercussions for a student that doesn't schedule an appointment within the first 6 weeks?
 - No repercussions aside from the hold that will prevent a student from being able to register
 - The hold also blocks the student from being able to withdrawal, so we anticipate that there will be some students with day before or day of requests on the withdrawal deadline
 - In this case, you may temporarily remove the hold to allow a student to withdraw from a class but then add the hold back to prevent registration until they schedule an appointment
 - Maggie suggested telling the student that you will temporarily remove the hold as long as soon as they schedule an appointment (given there are appointments available)
- Career Center (Justin Burnley)
 - Arch Ready Prof Certificate
 - Eligible events: https://career.uga.edu/calendar/archready certificate
 - Requirements: Student must attend 5 workshops to obtain a certificate

- Student can add certificate completion to resume; it is a non-academic certificate
- 62 students attended the first event
- Career Fairs
 - Part-time Job + Internship Fair had over 1000 students attend (aimed for 600)
 - September 28: Big <u>Career + Internship Fair</u>
 - Classic Center
 - 12 PM 5 PM
- Staffing Updates
 - There have been a lot of internal promotions
 - You can view all the new titles in the Career Center Directory linked below
 - Career Center is in the process of hiring 4 new Career Consultants (2 Terry, 1 Grady, 1 Social Sciences)
 - Plan is to have the new consultants in their positions by early to mid sept
 - Justin should be able to share names at next AACC meeting
- Mentor Program
 - Reminder: All UGA staff is eligible to participate as a mentor
 - Sign up link below
- Important Links:
 - Career Center First Year Welcome https://career.uga.edu/calendar/details/first year welcome event
 - Arch Ready Certificate Programs https://career.uga.edu/calendar/archready-certificate
 - Career Fairs (see September 28th for our largest fair) https://career.uga.edu/calendar/career fairs
 - Career Center Directory https://career.uga.edu/directory
 - Sign up to be a UGA Mentor https://mentor.uga.edu/programs/ugamentor/mentors
- Office of Student Financial Aid (Mandy Branch)
 - Student Account Balances
 - Monday, August 29: A late fee of \$50 will be charged to all unpaid student accounts
 - Wednesday, August 31: Final due date for student account to avoid class cancellations
 - Thursday, September 1: OFSA will drop student course schedules for non payment
 - Student have to go through a formal reinstatement process to be put back into their courses
 - Loan Forgiveness Updates
 - OFSA is just now learning about the national loan forgiveness updates
 - These announcements are posted on their website with some FAQs + links to federal websites for more info
 - This relief will cover current undergraduates with loans fully dispersed by June 30, 2022
 - Students will loans for Fall 2022 will not be included in this relief program

Members Only - 10:30am - 11am

- Updates from Chair (Mike)
 - Website updates
 - Mike is working on some extensive edits on the website + adding some bigger updates
 - This will include new lists of committee members + new discussion group dates
 - If you see anything that needs to be updated or added, please email Mike (mervam@uga.edu)
- Athletics
 - Discussion about advisors and Athletics interacting, with suggestions for how to improve communication. Mike will follow up.

- Updates from OAAS (Julia Butler-Mayes)
 - Advising Surveys
 - These surveys are currently anonymous but could provide the university with helpful information on how to improve academic advising if students used the SSO login
 - They want to be able to use this demographic data to determine if there are any pockets of students that align with the lower satisfaction rates
 - Currently, there is a 95-96% satisfaction rate
 - The concern in the past was that using the SSO login would decrease the
 response rate; however, current consensus is that students are so used to using
 the login that it wouldn't have a negative impact on a student feeling
 comfortable completing the survey
 - Julia is looking for a handful of schools/colleges to pilot the use of the SSO login to collect data points
 - If your unit is interested and willing, please email Julia (jmbm@uga.edu)
 - Also, please email if there are any changes/edit or information that needs to be added to the survey
 - Reminder: You can always add unit specific questions to your own survey
 - Question: How are these survey responses used?
 - Individual units use the information in-house
 - Thinking longer term these could be used for career ladder justification
 - Follow-Up: Mike will email a reminder about piloting the new survey and include the current version of the survey for review
 - Follow-Up: Should we consider an Assessment Committee?
 - This committee would determine ways to assess advising
 - This could help with the career ladder process
 - Assessment would evaluate programs not advisors does the program accomplish what it outlines?
 - This could be launched after the training modules are released
- Career Ladder
 - Julia + Naomi will be talking with associate deans today
 - Do not have the info from HR on how much raises will be, if raises will be centrally funded, etc.
- Updates to Committee/Discussion Group offerings
 - The Executive team met to determine the differences between a committee and discussion group
 - Committee should be working towards a goal
 - Discussion Group just meeting to discuss a topic
 - Using these definitions, there are some changes to structures of groups
- Discussion Groups
 - Mike has reached out to previous leaders to confirm they want to continue
 - Mike will email Advise Connect about discussion groups + committees as a reminder and ask for involvement
 - Mike will also ask if there are any advisors that would like to create a new discussion group
 - If you are interested in DEI in Academic Advising: Academic Advising and LGBTQIA+ Students, you can sign up here: https://uga.csod.com/ui/lms-learning-details/app/event/a8599087-427b-4b97-9022-477495b77f3a
- Committee Updates

Athletics	Committee will become a Discussion Group
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Advising Awards		Ad Hoc; doesn't need to meet every semester
Certificate	Litashia Carter	
Communication + Networking	Whitney Jones Crystal Cooper	 Committees combined on idea of shared purposed Will continue to work as separate groups when necessary Aim is to share information across advising Both groups have sent meetings Networking meets every 2nd Wednesday in person Networking is also aiming to collaborate with MAP in Nov
Lunch & Learn	Kathleen Anderson	No updatedStay tuned
Mentoring	Laurie Zielinski	 "The MAP Committee has it's Mandatory Orientation on Monday 8/29. We have implemented a certificate for successful completion as well as an opportunity for Mentors to use this opportunity to meet their Advanced Certificate Capstone." This is committee's 4th year This is their largest group yet (19 sets of mentors and mentees) Program requires 3 mandatory meetings Advisors in the program will earn a Completion Certificate Program will allow mentors to receive credit towards the capstone project for the second advising certificate through a reflection assignment
Orientation		 Committee will dissolve Orientation updates will be given at every AACC meeting Aim is to increase overall orientation communication
Retention		 Committee will dissolve Connect + Complete is in place There may be a need for a Discussion Group after the first year of C+C is completed
Training	Mike Merva	 Online modules are complete + assessments are written Assessments include short answers + essays Mike has already used the modules for recent new hired and they worked well Julia will be uploading soon to PEP after Ashley's position is replaced If you need access before they are uploaded, email Mike (mervam@uga.edu)

		 Group plans to revisit modules yearly to determine if updates are needed
Transfer	Litashia Carter	 Creating a Committee that will work with her office Committee will work on transfer related issues + practices to put into place Litashia wants to distinguish between this group and the "Let's Talk Transfer" Discussion Group Committee is limited to advisors + advising issues Let's Talk Transfers is not an AACC discussion group; a monthly get together for campus partners to discuss transfer issues
Workshop	Needs a chair	 Possible discussion about merging with Lunch & Learn

Open Discussion

- Question: Area Meetings Do people prefer from them to be less emphasized or do we prefer that they are mandatory?
 - Responses varied by college
 - Proposed idea: an event similar to prospective student events with a designated time + all college reps in one room
- Question: Connect + Complete are the holds required? Are all offices supposed to use them? Do we need to put on the hold for tracking purposes?
 - As of right now, all offices should be using them unless they have already completed their appointments (SPIA)
 - Follow up question: Does CASIS give permission to add AND remove hold
 - Yes if a person can add the hold, they should be able to remove the hold
 - As long as a person has CASIS access, they should be able to remove a hold that someone else added
 - You should not have to have Banner training to receive this CASIS access
 - Diane Miller + Nathan Freeman are potential contacts if you need help navigating these requests
- Question: Will a student's schedule be removed if they do not attend a DCT meeting?
 - No students (returning from academic suspension and dismissal) will only have their schedule removed if not enrolled in the UNIV 2800 course starting in the spring semester